

IHRDC's Competency-Based e-Learning Pathways for Operations & Maintenance Personnel

COMPETENCY-BASED TRAINING PATHWAYS FOR OIL & GAS TECHNICIANS

Our highly regarded competency-based e-Learning **Pathways** have been designed to meet the competency development needs of petroleum technicians in the four traditional O&M specialties: **Electrical, Mechanical, Instrumentation and Controls Technicians, and Operators**, who work in a variety of petroleum sectors: Refining, Petrochemicals, Midstream Gas, Upstream Oil, and Upstream Gas.

The Training Pathways are divided into three progressively challenging Stages, as shown below.

Stage I: Foundation Training provides the background learning required for all new O&M personnel.

Stage II: Functional Training Pathways are divided into four paths, one for each functional area.

Stage III: Industry Sector Training Pathways provide the specific training in each industry sector; in this example, **Refinery Technicians**.

Sequential lists of e-Learning courses for each of the three Stages are shown on the following pages. The content of each course may be found in our online catalog, www.ihrdc.com/e-learningsolutions.

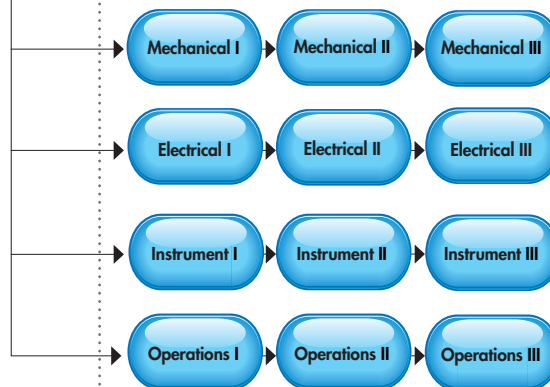
Stage I (41 COURSES)

FOUNDATION TRAINING



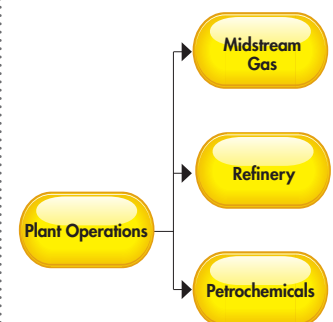
Stage II (58-69 COURSES)

FUNCTIONAL TRAINING PATHWAYS



Stage III (40 COURSES)

INDUSTRY SECTOR TRAINING PATHWAYS



Stage I Foundation Training

	COURSES	LEARNING HOURS
OIL & GAS BUSINESS	1 COURSE	3 HRS
HSE	12 COURSES	9 HRS
CORE 1: MATH, SCIENCE	12 COURSES	12 HRS
CORE 2: FUNDAMENTALS	16 COURSES	16 HRS

OIL & GAS BUSINESS

All Sectors

Oil and Gas Industry Overview

**Oil & Gas
Business**
3 hr

HEALTH, SAFETY, & ENVIRONMENT

Chemical Safety

Chemical Health Hazards

**Health, Safety
& Environment**
9 hr

Electrical Safety

Introduction to Electrical Safety
Advanced Electrical Safety

Introduction to Safety

Safety Basics
Safety Orientation

Fire Protection

Fire Safety

Materials Handling and Storage

Warning Signs and Labels

Hazardous Waste Operations

Hazardous Waste First Responder -
Awareness

Personal Protection Equipment

Personal Protection Equipment

Health

Hearing Conservation

Workplace Safety

Confined Space Entry
Lockout/Tagout

CORE 1: MATH, SCIENCE, & DIAGRAMS

Math

Basics of Math
Basic Mathematical Operations 1
Basic Mathematical Operations 2
Formulas, Graphs, and Trends
Algebra

**Core I
Math & Science**
12 hr

Chemistry

Basic Principles of Chemistry 1
Basic Principles of Chemistry 2
Material Balancing
Reaction Rates

Drawings & Diagrams

Basic Diagrams and Symbols 1
Basic Diagrams and Symbols 2
Flow and Electrical Diagrams

CORE 2: FUNDAMENTALS

Workplace Safety

Ladders and Scaffolds

**Core II
Technical**
16 hr

Tools

Introduction to Hand Tools
Precision Measurement Instruments
Introduction to Power Tools

Electrical Wiring

Fasteners

Lubrication & Bearings

Lubrication - Basics
Bearings - Fundamentals

Basic & Heavy Lifting

Overview of Rigging
Basic Lifting
Heavy Lifting

Measurement Devices

Introduction to Vibration
Analysis

Drawings & Diagrams

Industrial Process Systems
Blueprints
Electrical Diagrams
Piping and Instrumentation
Diagrams

Gears, Equipment

Drive Components, &

Shaft Alignment

Shaft Alignment -
Fundamentals

Stage II

Functional Training Pathways

	COURSES	LEARNING HOURS
MECHANICAL I	22 COURSES	22 HRS
MECHANICAL II	22 COURSES	22 HRS
MECHANICAL III	25 COURSES	25 HRS

MECHANICAL TECHNICIAN

Mechanical I

Mechanical I
22 hr

Chemistry

- Gases and Flowing Liquids
- Heat
- Heat Transfer
- Solids and Liquids

Electrical

- Basic Electrical Circuits
- Basic Electrical Principles

Lubrication & Bearings

- Lubricants and Bearings
- Lubrication - Using Lubricants

Materials Handling & Storage

- Tank Trucks

Physics

- Basic Principles of Physics
- Fluid Systems
- Forces and Machines

Pipes, Piping, & Auxiliaries

- Pipes and Pipe Fittings
- Piping - Basic Components and Functions
- Piping - System Components and Operation

Process Control

- Process Dynamics and Measurement

Pumps and Seals

- Seals - Gaskets and Packing
- Seals - Mechanical

Turbines & Steam Systems

- Steam Traps

Valves

- Safety Valves 1
- Safety Valves 2
- Valve Types and Operation

Mechanical II

Mechanical II
22 hr

Actuator, Valve, & Motor Controllers

- Electric and Hydraulic Actuators
- Introduction of Actuators
- Motor Operators

Heat Exchangers

- Condensers and Reboilers
- Cooling Towers
- Introduction to Heat Exchangers
- Operation of Shell and Tube-Type Heat Exchangers

Hydraulic Systems

- Hydraulic Actuators
- Hydraulic Component Inspection and Replacement
- Hydraulic Diagrams
- Hydraulic Fluid and Reservoirs
- Hydraulic Principles and Circuits
- Hydraulic Pumps
- Hydraulic Valves 1
- Hydraulic Valves 2
- Routine Maintenance of Hydraulic Systems
- Troubleshooting of Hydraulic Systems

Valves

- Basic Types and Operation of Valves 1
- Basic Types and Operation of Valves 2
- Safety Valves, Part I
- Safety Valves, Part II
- Valve Maintenance

Mechanical III

Mechanical III
25 hr

Compressors

- Centrifugal Compressors
- Introduction to Compressors
- Operation of Centrifugal and Axial Compressors
- Positive Displacement Compressors
- Reciprocating Compressors
- Types of Compressors - Centrifugal and Axial

Gears, Equipment Drive

Components, & Shaft Alignment

- Drive Component Operations
- Gear, Belt, and Chain Drives
- Gears - Overhauls
- Gears - Types and Characteristics
- Shaft Alignment - Reverse Dial and Laser
- Shaft Alignment - Rim and Face

Lubrication & Bearings

- Bearings - Rolling Contact
- Bearings - Sliding Surface

Other Systems & Equipment

- Fans

Pumps

- Basic Pump Types and Operations
- Fundamentals of Centrifugal Pumps
- Operation of Centrifugal Pumps
- Performance and Inspection of Pumps
- Reciprocating Positive Displacement Pumps
- Rotary Positive Displacement Pumps

Pumps & Seals

- Centrifugal Pump Basics and Troubleshooting
- Centrifugal Pump Overhaul
- Multistage Centrifugal Pumps
- Positive Displacement Pumps

	COURSES	LEARNING HOURS
ELECTRICAL I	20 COURSES	20 HRS
ELECTRICAL II	17 COURSES	17 HRS
ELECTRICAL III	21 COURSES	21 HRS

ELECTRICAL TECHNICIAN

Electrical I

Electrical I
20 hr
Circuits

Parallel Circuits
Series Circuits
Series-Parallel Circuits
Use of Ohm's and Kirchhoff's
Laws in DC Circuits

Electrical

AC Circuits
Basic Electrical Circuits
Basic Electrical Principles
Basic Electrical Test Equipment
Basic Electricity Review
Sources of Electricity
Voltage and Current Principles

Electrical Generation & Storage

Battery Systems

Electrical Safety

Electrostatic Discharge Precautions

Electrical Theory

Kirchhoff's Law
Magnets and Magnetic Fields
Ohm's Law

Electrical Wiring

Cables and Conductors
Conduit Installation
Introduction to the NEC

Measurement Devices

Digital and Analog Oscilloscope

Electrical II

Electrical II
17 hr
Actuator, Valve, & Motor Controllers

Basic Functions of AC Motor
Controllers
Troubleshooting of AC Motor
Controllers
Motor Controllers and Operation

Electrical Components

SCRs and TRIACs

Electrical Generation & Storage

Power Supplies

Electrical Wiring

Splices and Terminations

Motors

AC and DC Motors
DC Motors
Motor Branch Circuit Protection
Three-Phase Motors

Transformers, Breakers, & Switches

Fuses

Variable Speed Drives

Applications of VSDs
Troubleshooting VSD Controllers
Introduction to VSDs
Programming Controllers
System Troubleshooting of VSDs
Systems and Integration of VSDs

Electrical III

Electrical III
21hr
Circuits

Troubleshooting Electrical Circuits
J-K Flip-Flops
Troubleshooting Operational
Amplifier Circuits
Filter Circuits

Electrical Components

Inductors, Part 1
Inductors, Part 2
Capacitors, Part 1
Capacitors, Part 2
Specialized Electronic Devices
Transistor Configurations

Electrical Generation & Storage

AC Generator Maintenance
Electrical Production and Distribution

Electrical Wiring

Grounding

Transformers, Breakers, & Switches

High Voltage Breakers and Switchgears
Electromagnetic Relays
Ground Fault Interrupters
Introduction to Transformers,
Breakers, and Switches
Maintenance of Low-Voltage Circuit Breakers
Relays 1
Relays 2
Transformers

	COURSES	LEARNING HOURS
INSTRUMENTATION & CONTROLS I	23 COURSES	23 HRS
INSTRUMENTATION & CONTROLS II	21 COURSES	21 HRS
INSTRUMENTATION & CONTROLS III	18 COURSES	18 HRS

INSTRUMENTATION & CONTROLS TECHNICIAN

Instrument I

Instrument I
23 hr

Actuator, Valve, & Motor Controllers

Pneumatic Control
Principles of Controllers

Circuits

Parallel Circuits
Series Circuits
Series-Parallel Circuits
Use of Ohm's and Kirchhoff's
Laws in DC Circuits

Distributed Control Systems

Troubleshooting DCS I/Os: Practices

Electrical

Voltage and Current Principles
Basic Electrical Test Equipment

Electrical Components

Operational Amplifiers, Part 1
Operational Amplifiers, Part 2
Specialized Electronic Devices

Electrical Safety

Electrostatic Discharge Precautions

Electrical Theory

Kirchhoff's Law
Magnets and Magnetic Fields
Ohm's Law

Human-Machine Interface & Plant Protection Systems

The Human-Machine Interface

Measurement Devices

Digital and Analog Oscilloscopes
Principles of Calibration

Networks

Introduction to Control and Data Systems

Process Control

Introduction to Process Control
Principles of Process Control

Instrument II

Instrument II
21 hr

Actuator, Valve, & Motor Controllers

Introduction to Actuators
Electric and Hydraulic Actuators
Smart Controllers

Field Device Configuratio

Field Devices: Analog Configuration
Field Devices: Configuring
with a Laptop PC

Measurement Devices

Field Devices: Using Field
Communicators
Field Devices: Analyzers
Field Devices: Level and Flow
Field Devices: Pressure, Temperature,
and Weight
Measurement of Concentration
Measurement of Density, Clarity,
and Moisture
Measurement of Level and Flow
Measurement of Pressure and
Temperature

Process Control

Automatic Process Control 1
Automatic Process Control 2
Single Loop Control
Multiple Loop Control
Tuning Loops
Troubleshooting Loops

Valves

Basic Types and Operation of Valves 1
Basic Types and Operation of Valves 2

Instrument III

Instrument III
18 hr

Distributed Control Systems

Introduction to Distributed Control Systems
Troubleshooting DCS I/Os: Practices
Troubleshooting DCS I/Os: Procedures

Field Device Configuratio

Field Devices: Digital Configuration
with a DCS

Human-Machine Interface & Plant Protection Systems

Human Machine Interface
and Troubleshooting

Math

Binary, Octal, and Hexadecimal Numbers

Networks

Introduction to Networks
Setting Up and Troubleshooting Networks
Fiber Optic Systems

Programmable Logic Controllers

Installing and Maintaining PLCs
Architecture, Types, and Networks
I/O Communication
Troubleshooting Hardware
Introduction to Programming PLCs
Programming Common Functions
Program Entry, Testing, and Modification
Ladder Logic and Symbology
Troubleshooting Software and Networks

	COURSES	LEARNING HOURS
OPERATIONS I	19 COURSES	19 HRS
OPERATIONS II	24 COURSES	24 HRS
OPERATIONS III	17 COURSES	17 HRS

PLANT OPERATOR

Operations I

Operations I
19 hr

Chemistry

Gases and Flowing Liquids
Heat
Heat Transfer
Solids and Liquids

Electrical

Basic Electrical Circuits
Basic Electrical Principles

Materials Handling & Storage

Tank Trucks

Operations Fundamentals

Introduction to Operation Fundamentals
Plant Production and Safety
Trends, Maintenance, and Emergencies
Communication in Process Operations

Other Systems & Equipment

Auxiliary Vessels

Physics

Basic Principles of Physics
Fluid Systems
Forces and Machines

Pipes, Piping, & Auxiliaries

Piping - Basic Components
and Functions
Piping - System Components
and Operation

Process Control

Process Dynamics and Measurement

Storage Tank Operations

Above Ground Storage Tanks, Part 1

Operations II

Operations II
24 hr

Compressors

Introduction to Compressors
Types of Compressors - Centrifugal and Axial
Operation of Centrifugal and
Axial Compressors
Positive Displacement Compressors

Environmental Protection

Air Pollution
Pollution Control in Plants
Water Pollution and Waste Disposal

Operations Fundamentals

Obtaining Samples
Testing Samples

Other Systems & Equipment

Filtration and Screening Unit Operations
Fundamentals of Process Solubility

Physics

Power and Energy

Power & Steam Systems

Power Generation and Hydrogen Cooling

Power Plant Operation

Basic Principles of Power Plant Operations

Pumps

Fundamentals of Centrifugal Pumps
Operation of Centrifugal Pumps
Performance and Inspection of Pumps
Reciprocating Positive Displacement Pumps
Rotary Positive Displacement Pumps

Refining Process echnologies

Typical Process Reactions, Part 1
Typical Process Reactions, Part 2

Refrigeration Systems

Basic Concepts of Refrigeration Systems
Operations of Refrigeration Systems
Refrigeration Systems, Part 1

Operations III

Operations III
17 hr

Actuator, Valve, & Motor Controllers

Introduction of Actuators
Electric and Hydraulic Actuators

Boilers

Boilers - Basic Principles and Types
Boilers - Combustion, Water, and Steam

Distillation

Basic Distillation System
Components and Operation
Distillation Control Systems
Distillation Operating Problems

Furnaces

Furnace Operating Conditions

Operations Fundamentals

Process Examples

Process Control

Introduction to Statistical Process Control
Basic Control Charts
Process Variations

Valves

Basic Types and Operation of Valves 1
Basic Types and Operation of Valves 2

Water Treatment

Wastewater 2
Water for Plant Systems 2

Stage III (example) Refinery Training Pathways

Learning Summary: Stage III

	COURSES	LEARNING HOURS
PLANT OPERATIONS	22 COURSES	22 HRS
REFINERY OPERATIONS	18 COURSES	18 HRS

PLANT OPERATIONS

Boilers

- Abnormal Conditions and Emergencies
- Combustion and Boiler Operations
- Normal Operation of Boilers
- Startup and Shutdown of Boilers
- Water and Steam
- Condensate and Feedwater Systems
- Condenser and Circulating Water

Plant Operations
22 hr

Furnaces

- Introduction to Furnaces
- Startup and Shutdown of Furnaces

Operations Fundamentals

- Basic Operator Responsibilities
- Advanced Operator Responsibilities
- Basic Troubleshooting in Process Operations

Other Systems & Equipment

- Material Handling of Bulk Liquids
- Portable and Emergency Equipment
- Flaring, Venting, and Purging

Refrigeration Systems

- Refrigeration Systems, Part 2

Storage Tank Operations

- Above Ground Storage Tanks, Part 2
- Above Ground Storage Tanks, Part 3

Turbines & Steam Systems

- Boiler and Turbine Protection
- Steam Systems
- Bearings and Operation
- Steam Flow and Steam Turbines

REFINERY OPERATIONS

Refinery Fundamentals

- Refining Basics

Refinery Operations

- Emission Controls

Refining Process Technologies

- Process Reactor Fundamentals
- Typical Process Reactions, Part 1
- Typical Process Reactions, Part 2
- Blending Operations
- Azeotropic, Extractive, and Vacuum Columns
- Crude Distillation Operations
- Fluid Catalytic Cracking Operations
- Hydrotreating and Catalytic Reforming 1
- Hydrotreating and Catalytic Reforming 2
- Treating and Sulfur Recovery Operations

Distillation

- Basic Principles of Distillation
- Basic Distillation System Components and Operation
- Towers, Reboilers, and Condensers
- Distillation System Startup and Shutdown
- Distillation Control Systems
- Distillation Operating Problems

Refinery
18 hr

LICENSING BY STAGES

Clients may license these e-Learning Pathways on a **Stage basis** or as a complete three-Stage package. The courses may be installed on a client's server or hosted on IHRDC's LMS.

IHRDC can aggregate our e-Learning courses to meet your training needs: entry level or advanced.

ESTIMATED TIME FOR COMPLETION

The time that it takes to complete the Training Pathway depends on the learner's pace and the amount of time devoted to training each day or week.

The complete **e-Learning Pathway** includes **158-167 courses**, that consist of approximately 167 hours of learning.

Be sure to contact us today to discuss this outstanding e-Learning resource, view several typical courses, or obtain a quotation. Please visit www.ihrdc.com or contact a **Sales Representative** in your area (see below) by telephone or e-mail. We welcome the opportunity to share this innovative e-Learning system with you.

IHRDC

WORLDWIDE LOCATIONS

**COMPLETE DETAILS AVAILABLE ONLINE:
WWW.IHRDC.COM**

IHRDC/CORPORATE HEADQUARTERS

535 Boylston Street, 12th Floor Boston, MA 02116 USA

Tel: +1.617.536.0202 Fax: +1.617.536.4396

Email: corporate@ihrdc.com

CONNECT WITH IHRDC

blog.IHRDC.com

 IHRDC

 @IHRDCTraining

IHRDC/NORTH AMERICA

HOUSTON

Tel: +1.281.340.8535

Email: houston@ihrdc.com

IHRDC/EUROPE

LONDON

Tel: +44.01420.543427

Email: london@ihrdc.com

AMSTERDAM

Tel: +31.299.373480

Email: amsterdam@ihrdc.com

IHRDC/MIDDLE EAST

ABU DHABI

Tel: +971.2.676.2662

Email: abudhabi@ihrdc.com

IHRDC/AFRICA

LAGOS

Tel: +234.803.301.4101

Email: lagos@ihrdc.com

IHRDC/ASIA

KUALA LUMPUR

Tel: +60.3.4065.0800

Email: kualalumpur@ihrdc.com

JAKARTA

Email: jakarta@ihrdc.com

IHRDC has Representatives in:

BRAZIL, INDIA, KUWAIT, MEXICO, PAKISTAN, QATAR, VENEZUELA, AND VIETNAM.